

Delivering Patient Safety DVD Training

How it is used by the University of Wollongong

The Delivering Patient Safety DVD resource was incorporated into the planning and design of three separate teaching sessions for NMIH308 Transition to Professional Practice – a third year, second semester subject that is part of the Bachelor of Nursing program at the University of Wollongong.

The first DVD in this resource ('Facing the Facts') and the fourth ('Building Resistance to Error') are to be shown at the up and coming workshop for the subject. The focus for this workshop is on medical/medication error and ways that nurses can help reduce the occurrence of errors. The support materials that are part of the resource were used to create a worksheet that will be provided to students when the DVDs are shown at the workshop.

In the second teaching session where this resource is to be used, the students will be shown the fifth DVD (A Safer System) in their tutorial which occurs after the workshop. The focus of this tutorial is critical incident response and patient safety. The support materials were also used when designing the student worksheet that is to accompany the showing of the DVD.

For the third teaching session, two one-hour lectures are planned entitled 'why things go wrong in health care' and 'safe and accountable practice'. The James Reason model will be discussed in these lectures and other resources obtained from the support materials CD will be referred to.

The subject NMIH308 has therefore embraced the fundamental messages highlighted in the resource and these messages have played a large part as to the content in some of the teaching sessions. If time had permitted, all five DVDs would have been shown but this is not achievable in one subject alone. In saying this, interest has been generated from other third year subject coordinators and discussion is to take place at the end of session as to where other parts of the resource can be used.

Testimonial

"The Delivering Patient Safety resource has complemented the learning outcomes for the subject NMIH308 Transition to Professional Practice where it has been extensively factored into the planning and delivery of this subject's teaching sessions. This resource has provided invaluable learning opportunities for nursing students and staff alike as patient safety is a crucial and key element that features strongly in the Bachelor of Nursing program."

Associate Professor Angela Brown (Head- School of Nursing Midwifery and Indigenous Health, University of Wollongong)

Renee Brighton (NMIH308 Subject Coordinator, School of Nursing Midwifery and Indigenous Health, University of Wollongong).



Delivering Patient Safety

This DVD training brings together the expertise of international leaders and day-to-day practitioners of patient safety and addresses questions of change in practice, culture, management and systems that are fundamental to the welfare of patients. Presented by Professor James Reason, an internationally recognised expert in [human error management](#), it is designed for system wide use and can be used by the non-specialist.

Other leading worldwide experts with frontline responsibilities also feature in the program that has been developed for healthcare professionals who have the responsibility of identifying and resolving the causes of error and preventing harm to the patient.

[Preview an overview online.](#)

The **Delivering Patient Safety** preview disk is available. Email info@futuremedia.com.au to request this to be sent to you.

How this training can be delivered:

- DVD
- Licenced for delivery via your company intranet

Contents of the Training Package

The series is configured to facilitate a five-stage approach to **Delivering Patient Safety** and includes:

- 5 x DVD Programs:
 - Stage 1 - Facing the Facts..... 19.57mins
 - Stage 2 - Changing the Culture..... 20.19mins
 - Stage 3 - Why Things Go Wrong..... 22.03mins
 - Stage 4 - Building Resistance to Error... 20.16mins
 - Stage 5 - A Safer System..... 20.28mins
- 1 x CD including PowerPoint presentations and resource materials created by Professor James Reason

More information can be found on our website www.futuremedia.com.au